How to use









Rental Cars

Highway Buses











How to book



Local Tours







Local Tours Log-in

ls		Login Cor	ntact Us
Login			
Email		User ID (Em	ail address)
Password		Password	
	☑ Remember Me		
	Login		

After sealing a contract, we will issue 1 account per company. You will be able to access your company's account from multiple devices.
The user ID (email address) and password will be free for you to set as you wish. If you need to change your user ID or password please contact us online agents@ontra.jp

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Online Travel

http://manekineko.tabione.com/en/login



<u>Local Tours Top page</u>



1. Search activities

2. **My bookings** : View a list of existing bookings, and proceed cancellation from here.

3. **Current Login Account** : Log out from the pull-down menu.

4. **Language** : Toggle between UI languages (Japanese, English, Traditional Chinese, Simplified Chinese, and Korean). Language settings are remembered between log-in sessions.

5. Contact US







<u>1. Search activities</u>

Online Travel	Search activities My bookings test@wbf.co.jp - ENGLISH - Contact Us
TOP / Search activities	Activities can be searched based on a variety of criteria such as location.
Q Please select your search criteria	
Prefecture Select One City City	
Date Between 2019-12-03	3 🗰
Duration of activity Duration of activity Price Range	Price range
Conditions Bookable for one person Pick-up & drop-off provided Image: Conditional state of the state of	Multiple days 🗌 Children accepted 🔲 Has introduction movie
	Q SEARCH

Criteria are optional though, and can be omitted to obtain a **comprehensive list of results!**



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1-2. Search Results

E List of courses	[A304] Dynamic Tokyo[Hato Bus/ 1 Day/ Lunch/ Free Pick-up]
[A304] Dynamic Tokyo	Adult (Age 13 and over) JPY 11,400~>
	[Obihiro Deperture]See ice jewellery and the Japanese red crane. Each activity plan consists of one or more courses, listed under "List of courses". Click to view a specific course's details page.
I List of courses [Departs Obihiro arrives in Utoro]See Ice . Horizon. Stay in Akan (2days) [Departs from Obihiro]See Ice Jewellery a Stay in Akan (2days)	Adult (12 years and older)(2 people per room) JPY 36,450~> Adult (12 years and older)(2 people per room) JPY Adult (12 years and older)(2 people per room) JPY 26,550~>
Search results for which a bo	only include plans that are currently in stock and those oking request can be made. Listed prices are net rate.





<u>1-3. Plan Detail</u>

TOP / Search activities / Plan Detail

[Departs Obihiro arrives in Utoro]See Ice Jewellery, Betsukai and the Ice Horizon. Stay in Akan (2days)

[Obihiro Deperture]See ice jewellery and the Japanese red crane.

	Price		
	Adult (12 years and older)(2 p Adult/ 12 years and older(3 pe Adult/12 years and older (4 pe	eople per room) : JPY 36,450 ople per room) : JPY 32,850 ople per room) : JPY 31,320	
	Inclusion		
200	Bus fee, Sightseeing, accommo	odation, taxes, etc.	
	Area		
Sector State	Duration		about 0:00
	Minimum number of	participants	2
PHOTO VIDEO	Booking Deadline	7 days prior to the activity/too	ur. before 00:00 .
	Sponsored store	White Bear Family Co., Ltd. (Sapporo Branch]

Details include the contents included in the price, activity duration, operating company, and the applicable cancellation policy at the bottom of the page.



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Local Tours





Date	02/10/2020 (To change the date , Please click "Back" and choose the date again.)	After specifying the number of participants, options (with separate fees) can be chosen as well.
Fee	Adult (12 years and older)(2 people per room) Adult/ 12 years and older(3 people per room) Adult/12 years and older (4 people per room)	JPY36,450 JPY32,850 JPY31,320
Amount(%required) Total fee Required item Required form and	Adult (12 years and older)(2 people per room) 2 v person(s) Adult/ 12 years and older(3 people per room) v person(s) Adult/12 years and older (4 people per room) v person(s) JPY 72,900	Inquiries made here will be relayed to the operating company. Any special requests or important notes regarding the customer(s) should be entered here.
inquiry Cancellation Policy	Customers can freely make amendments to bookings but cancellations will b [Cancellation Policy] Between 20- 8 days before departure date : 20% Between 7- 2 days before departure date : 30% The day before departure : 40% The day of departure : 50% No show cancellation : 100%	e subject to a fee.
	GO BACK Booking	Click to proceed 10





1-4. Participant's info

Fields marked with an asterisk (*) are required.

Enter representative participant's information

	ve participant's mormation	Participant phone number	r is only used for
	Participant's information	emergency. It should be r	eached in Japan but
Name *	First Name Test Middle Nam	if customers request not t call from WBF, please inse contact you by email.	to receive a phone ert "0". We will
Country *	United States		
Mobile Phone *	000 - 0000 - 0000 Mobile phone or othe check-in date.	er phone number we can contact you on your tour	
Notes	If there is something you want to inform us in advance, p	"Notes" are for your comp only, and may be left blan example enter the custom at your company here as	pany's personal use k. You could for ner's contact person a future reminder.
Hotel Name *	Hotel Name		
	planet and a second state and a second state of the second state o		

Next

Click to proceed





<u>1-5. Final Confirmation</u>

	Participant's information
	·
Name	Test Test
Country	
Mobile Phone	000-0000
Notes	
Hotel Name	Hotel Name
	Booking details
Chack in Data	2020.02.10
Check-In Date	2020-02-10
Course	[Departs Obihiro arrives in Utoro]See Ice Jewellery, Betsukai and the Ice Horizon. Stay in Akan (2days)
Basic price	Adult (12 years and older)(2 people per room) : 2 person(s) : JPY36,450 Total : JPY 72,900
Total amount	JPY 72,900
Inquiry	
	Cancellation Policy
Customers can freely make a [Cancellation Policy] Between 20- 8 days before de Between 7- 2 days before dep The day before departure : 4 The day of departure : 50% No show cancellation : 100%	mendments to bookings but cancellations will be subject to a fee. eparture date : 20% parture date : 30% 0%

Terms&Conditions

"TABI PLUS ONE" (hereinafter referred to as the "Site") is a domestic optional tour search/booking website being planned/operated by WHITE BEAR FAMILY CO., LTD. It provides a means of searching for a domestic optional tour commodity and inquiring/booking/rebooking/canceling with regard to the organizing company. The Site is available free of charge. Users shall be deemed to have consented to the content of these Terms and Conditione upon their use of the Site.

Information Provided by the Site

Users shall use and browse the Site on their own responsibility, and the Company does not guarantee the accuracy, newness, and non-infringement on

Agree to our Terms & Conditions

Booking

Back

Please confirm all your booking details here before completing your booking.

Credit card payment : Pease enter your card information here.

Bank transfer : Nothing is displayed here, and you can complete the reservation.

Don't forget to check ✓ "Agree to our Terms and Conditions"

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Click to complete your booking





When a booking is completed, a booking number will be displayed, and a confirmation email will be sent to your registered email address.

If, instead, you made a reservation request \Leftrightarrow , a request notification email will be automatically sent. Another confirmation email will be sent after the request is confirmed or denied by actual operating company.







2. My bookings









2-2. List of bookings

	for Travel agents			Search activities	My bookings tes	t@wbf.co.jp ▼	ENGLISH 🗸	Contac	t Us
								HOME	
Booking (Confirmation	n		The list of be filtered	your exist based on	ing book any of tl	tings ca he crite	an eria.	
Reservation Number	Booked on	Activity on \vee	Operated by \vee	Plan ~	Participant name	Price Y	Status	Ý	≡
	yyyy-mm-dd	yyyy-mm-dd						Ψ.	
	yyyy-mm-dd yyyy-mm-dd	yyyy-mm-dd yyyy-mm-dd						Ŧ	
1912000246	yyyy-mm-dd yyyy-mm-dd 2019-12-03	yyyy-mm-dd yyyy-mm-dd 2020-02-16	Hokkaido Access N	[北海道Resort Lin		8,100	Confirmed	Ŧ	•
1912000246 1912000245	yyyy-mm-dd yyyy-mm-dd 2019-12-03 2019-12-03	yyyy-mm-dd yyyy-mm-dd 2020-02-16 2020-01-29	Hokkaido Access N Hokkaido Access N	[北海道Resort Lin [北海道Resort Lin		8,100	Confirmed Confirmed	T	^
1912000246 1912000245 1912000176	yyyy-mm-dd yyyy-mm-dd 2019-12-03 2019-12-03 2019-12-02	yyyy-mm-dd yyyy-mm-dd 2020-02-16 2020-01-29 2020-01-26	Hokkaido Access N Hokkaido Access N Hokkaido Access N	[北海道Resort Lin [北海道Resort Lin [北海道Resort Lin		8,100 4,050 12,150	Confirmed Confirmed Confirmed	T	*

You can view the details of each booking by double clicking. From that details page you can also cancel the booking in question.

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2-3. Cancel bookings

Reservation Detail

Status	Confirmed		
Booked on	2019/12/03	Reservation Number	1912000246
Name		Telephone number	
Date of activity	2020/02/16	·	
Operated by	Hokkaido Access Network Co.,Ltd.		A cancellation confirmation ema
Plan	[北海道Resort Liner] 支笏湖冰濤祭號(2020/01/2	24~2020/02/16)	Will be sent to the email address
Hotel Name	N/A		you registered with.
Insurance	[Insurance]		
Total price			8,100
Notes	19KK112846648		
Responses to your remarks and in Click finaliz	ing "Cancel this booking" wi ze the cancellation of this bo Cancel this booking	ll poking. Close	2019/12/03 08:44 上下車地點 札幌東急REI飯店 Send





2-4. Remarks and inquiries

Reservation Detail

Status	Confirmed		
Booked on	2019/12/03	Reservation Number	1912000246
Name		Telephone number	
Date of activity	2020/02/16		
Operated by	Hokkaido Access Network Co.,Ltd.		
Plan Hotel Name Insurance Total price	Replies made by the opera you made in the "Remarks form will appear here. If a r Also a nonfiction email will	ating company in and inquiries" fie reply is present, y be sent to your e	response to any inquiries eld of the online booking you can reply.
Notes Responses to your remarks and inquiries	operating company respon	ses to your inqui	ries.
Notes Responses to your remarks and inquiries	operating company respon	ses to your inqui	ries. 2019/12/03 08:44 上下車地點 札幌東急REI飯店







How can I change a detail of an existing booking?

Changing existing bookings is unfortunately not possible. If a change needs to be made, please cancel the existing booking, and make a new booking. Please note that a cancellation fee may apply in accordance with the booking's cancellation policy.

Where and when should I mention specific customer requests?

On the 1-3. Plan Detail page appearing when making a booking, there is a "Required form and inquiry" text input area. In addition, after completing the reservation, you can make an inquiry on each reservation details page (2-4. Remarks and inquiries) on My Page. Please understand though that there are circumstances under which a request cannot be honored.





Contact info

Online Travel Co. Ltd.

Email : <u>online_agents@ontra.jp</u> Tel : (+81)6-6292-7914 Address : Nakatsu Center Bldg. 2F 1-11-1 Nakatsu, Kita-ku, Osakashi, Osaka, Japan. 531-0071

Business Hours (Japan Time) : Mon~Fri:10:00-18:00 Sat, Sun & Public holiday: Closed

Contact Language : Japanese, English, Korean, Traditional Chinese, Simplified Chinese



